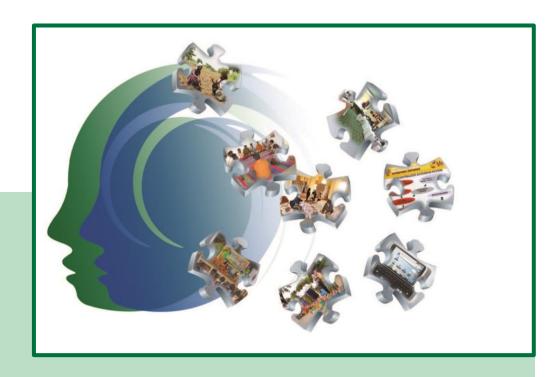


### **NELK Technical**

### e-Extension for Extension

## **Professionals**



#### **WORKBOOK**

Global Forum for Rural Advisory Services (GFRAS) c/o Agridea, Eschikon 28, 8315 Lindau, SWITZERLAND Phone +41 (0)52 354 97 64, Fax +41 (0)52 354 97 97 info@g-fras.org, www.g-fras.org

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# **Module 1: e-Extension for Extension Professionals**

#### **Pre-assessment**

After reading through the preface and introduction, complete the following pre-assessment to determine how comfortable you are with the topic of motivation. Rate your knowledge on the topics on a scale of 1 to 5 by circling the corresponding number.

	Question	Self-assessment				
		Low		Low Hig		gh
1	How well can you describe what e-extension is and how it has evolved over time?	1	2	3	4	5
2	How confident are you to outline the purpose and major functions of e-extension in Agricultural Innovation Systems?	1	2	3	4	5
3	How well can you detail the advantages and disadvantages of e-extension?	1	2	3	4	5
4	How confident are you to choose the most appropriate type of e-extension tool for your situation?	1	2	3	4	5
5	How well can you compare and contrast the key asynchronous e- extension tools?	1	2	3	4	5
6	How able are you to understand several best practice case studies in e-extension?	1	2	3	4	5
7	How well can you outline the steps to success with e-extension in the real-world?	1	2	3	4	5
8	How confident are you to try a new extension tool that you haven't used before?	1	2	3	4	5
9	How well can you describe what e-extension is and how it has evolved over time?	1	2	3	4	5

### **Study Unit 1: Introduction to e-extension**

#### **Session 1.1: Context setting and background (COVID-19)**

#### Activity 1.1 Individual activity

1. Briefly describe the impact of COVID-19 on extension practitioners and how it has limited		
their work.	(5)	
2. How can e-extension help the way we operate in an AIS?	(5)	

Total: 10 marks

### **Session 1.2: Definition and evolution of e-extension**

#### **Activity 1.2 Individual activity**

1. Complete this sentence e-extension can be defined as: The use of	
technologies to enhance extension approaches (such as written an	d
) so as to enable change.	(6)
2. What were some of the earliest uses of e-extension?	(4)

Total: 10 marks

#### **Session 1.3: Purpose and major functions of e-extension**

#### **Activity 1.3 Individual activity**

1. Put the following activities in their correct order:	
• Activities	
• Outcome	
• Objectives (C	3)
2. Why might you need to consider both low- and high-tech solutions for working with	
farmers?	3)
3. Provide a low-tech and a high-tech solution to replace the following traditional extension	
activities.	
a. A one-on-one meeting	
b. Small workshop (with up to 15 farmers) that requires a workbook	
c. Paper-based survey	9)
	•••

Total: 15 marks

#### **Session 1.4: Advantages and disadvantages of e-extension**

#### **Activity 1.4 Individual activity**

1. List five advantages of e-extension.	(5)
2. List five disadvantages of e-extension.	(5)
3. How can you still meet with your farmers face-to-face while physically distancing?	(5)

Total: 15 marks

#### **Summative assessment: Unit 1**

#### **Theoretical assessment**

Answer the following questions in your own words.	
1. Define e-extension in your own words.	(5)
2. Explain why e-extension is a useful tool for the modern extension practitioner.	(10)

3. What are some of the challenges of using e-extension?	(10)

Total: 25 marks

# **Study Unit 2: Undertaking e-extension** activities

#### Session 2.1: Moving from physical to online activities

# **Activity 2.1: Individual activity** 1. Is it likely that e-extension will replace human involvement with extension programs? (5) 2. Describe the advantages of eSurveys. (15)

Total: 20 marks

#### **Session 2.2: Developing a strategy**

#### Activity 2.2 Individual activity

Add the appropriate words to complete the steps for a simple extension strategy:	
1. Define the desired;	
2. Identify the(s) and their characteristics;	
3. Define SMART (specific, measurable, achievable, relevant and time-bour	ıd);
4. Determine the variousrequired; and	
5. Design a and framework. (10	) marks)

#### **Session 2.3: Synchronous and asynchronous communication**

#### **Activity 2.3 Individual activity**

1. In your own words, describe the difference between synchronous and asynchronous			
communication, and provide an example of each.	(10 marks)		

#### **Session 2.4: Synchronous e-extension tools**

#### **Activity 2.4 Individual activity**

1. Describe the two different types of phone calls.	
2. What does IVR stand for?	(3 marks)
3. Describe the best practice approach for conducting tele-conferences	(10 marks)

4. What equipment do you need for a web meeting?	(5 marks)
5. What are some ways you can engage your audience in a web meeting?	(5 marks)
6. What are some advantages of using online polls?	(5 marks)

Total: 30 marks

#### **Session 2.5: Asynchronous e-extension tools**

#### **Activity 2.5 Individual activity**

1. Complete this sent	ence: Social media is	a broad group of	applications that
enable	_ interaction and	of content by users.	(5 marks)
2. How should you re	espond to negative, at	tacking social media posts?	(10 marks)
3. Describe some bes			(10 marks)
4. Outline the advant	ages and disadvantag	ges of YouTube videos.	(10 marks)

(10 marks)

Total: 45 marks

### **Summative assessment: Unit 2**

#### Theoretical assessment

Answer the following questions in your own words.	
1. What are the five steps to creating a simple extension strategy?	(10 marks)
2. Describe the main way to divide the wide range of electronic communication too provide three examples of each.	ols, and (10 marks)
3. Describe the difference between online polling and online surveys.	(10 marks)

4. Provide an example of how YouTube videos and eBulletins can be used together to	)
effectively communicate a message to your audience.	(10 marks)
	•••••

Total: 40 marks

# **Study unit 3: e-Extension case studies and COVID-19 experiences**

# Session 3.1: 1917 iTEAMS (Integrated Technology Enabled Agri-Management System), Meghalaya State, India

#### **Activity 3.1 Individual activity**

1. Create organic farming content for communication among farmers using mobile calling,	
SMS, recorded voice message, mobile phone recorded video	(5 marks)

#### **Session 3.2: Farm Radio International, Africa**

#### **Activity 3.2 Individual activity**

1. Prepare a radio script for emphasising importance of Farmer Producer Organisations in	
agricultural development and ways to design a interactive radio programme.	(5 marks)
OR	
2. Listen to any radio programme related to agriculture and participate in any of the i	nteractive
programs (farmer and expert vox pops/ mini-dramas/ phone-ins/ community discussi	ions and
	(5 marks).
, , , , ,	,

#### **Session 3.3 UPTAKE Project, Tanzania**

#### **Activity 3.3 Individual activity**

1. Explore and use online open source SMS gateways to reach farmers (	3 marks)
Session 3.4. Knowledge Innovation Repository of Agriculture in the North-East (KIRAN) -SMS Gateway, I Activity 3.4 Individual activity	India
1. List five websites/ web portals providing agricultural related information (	2 marks)
Consider 2 F. Wherehood Zowindon A mobile optically we	
Session 3.5. Khushaal Zamindar- A mobile agriculture service by Telenor Pakistan	
Activity 3.5 Individual activity	
1. Create a value added mobile service plan for your farmers. (	5 marks)

Session 3.6. Social Media- WhatsApp, Kerala, India Activity 3.6 Individual activity	
	(5 marks)
Activity 3.6 Individual activity	
Activity 3.6 Individual activity  1. Create a WhatsApp group to reach your clientele (farmers)	
Activity 3.6 Individual activity  1. Create a WhatsApp group to reach your clientele (farmers)  OR	(5 marks) (5 marks)
Activity 3.6 Individual activity  1. Create a WhatsApp group to reach your clientele (farmers)  OR  2. Explain your experiences in participating professional WhatsApp groups?	(5 marks) (5 marks)
Activity 3.6 Individual activity  1. Create a WhatsApp group to reach your clientele (farmers)  OR  2. Explain your experiences in participating professional WhatsApp groups?	(5 marks) (5 marks)
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#### **Session 3.7. Social Media: YouTube, India**

#### **Activity 3.7 Individual activity**

1. Create YouTube account for professional purpose	(1 mark)
2. Record a 3 minute video related to agriculture	(2 mark)
3. Edit and upload video	(2 mark)
OR	
4. Use YouTube Live to conduct a session with farmers for 30 min and use the o	online record
option.	(5 marks)
	( /

# Session 3.8. Network for Information on Climate Exchange (NICE), India

#### **Activity 3.8 Individual activity**

1. Create content for any climate/ weather related awareness/ forecast information for	
farmers as SMS and also to post in WhatsApp, Twitter, Facebook	(2.5 marks)
	•••••

2. Create an account for posting a blog, and write a blog on climate/ weather related (post		
with minimum 250 words and two photographs).	(2.5 marks)	

# Session 3.9: Online Surveys: ICT4RAS interest group of GFRAS-Global Survey on Social Media

#### **Activity 3.9 Individual activity**

1. Create online survey using Google Forms/ SurveyMonkey to assess the extension			
personnel's or farmers' e-extension tool preference.	(5 marks)		
	•••••••••••••••••••••••••••••••••••••••		

### **Summative assessment: Unit 3**

1. What are the e-extension tools used in the 1917iTEAMS project?	(5 marks)
2. What are the solutions offered by the 1917iTEAMS project to farmers?	(5 marks)
3. List the lessons from the 1917iTEAMS project.	(5 marks)
4. How can you make radio programmes interesting to the listeners?	(5 marks)
	••••••

5. What are the e-extension solutions offered by the KIRAN project to the farmers?	(5 marks)
6. List the common features of YouTube	(5 marks)
7. What are some do's and don'ts when using Google Forms.	(10 marks)

### **Study unit 4: Concluding thoughts**

#### **Session 4.1: Best-fit functions and conditions**

#### **Activity 4.1 Individual activity**

1. Why is a single approach rarely effective?	(5 marks)
Session 4.2: Steps for e-extension success	
Activity 4.2 Individual activity	
,	
1. Describe some of the steps for e-extension success.	(15 marks)

#### **Summative assessment: Unit 4**

#### **Theoretical assessment**

Answer the following questions in your own words.	
1. Explain the importance of frequent practice and how to do that with e-extension	(10 marks)
	(10 marks)
	(10 marks)
2. Describe why a community of practice can be useful when learning e-extension	(10 marks)
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#### **Post-assessment**

The post-assessment is to be done once you have read through the module and completed all the activities. Compare your answers to those in the pre-assessment to identify where knowledge has been gained and where improvements can be made. Rate your knowledge on the topics on a scale of 1 to 5 by circling the corresponding number.

	Question	Self-assessment				
		Lov	V	High		
1	How well can you describe what e-extension is and how it has evolved over time?	1	2	3	4	5
2	How confident are you to outline the purpose and major functions of e-extension in Agricultural Innovation Systems?	1	2	3	4	5
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4	How confident are you to choose the most appropriate type of e-extension tool for your situation?	1	2	3	4	5
5	How well can you compare and contrast the key asynchronous e- extension tools?	1	2	3	4	5
6	How able are you to describe several best practice case studies in e-extension?	1	2	3	4	5
7	How well can you outline the steps to success with e-extension in the real-world?	1	2	3	4	5
8	How confident are you to try a new extension tool that you haven't used before?	1	2	3	4	5

Global Forum for Rural Advisory Services (GFRAS) is about enhancing the performance of advisory services so that they can better serve farm families and rural producers, thus contributing to improved livelihoods in rural areas and the sustainable reduction of hunger and poverty. Rural advisory services help to empower farmers and better integrate them in systems of agricultural innovations.

